layer8 CONSULTING

MANAGED SECURITY SERVICES PROGRAM

Multi-vendor network security, watched 24×7×365.

Fortinet · Cisco Meraki · HPE Aruba Networking — managed from a 100% U.S.- based NOC

FORTINET EXPERT PARTNER

OUR CERTIFICATIONS

FORTINET · EXPERT LEVEL

- Partner SD-WAN Specialization
- Fortinet Certified Associate
- Fortinet Certified Solution Specialist
- Fortinet Certified Fundamentals
- Fortinet Certified Professional — Network Security
- Fortinet Certified Professional — Security Operations

ARUBA · SILVER PARTNER

- Networking Silver Partner
- Compute Business Partner
- Hybrid Cloud Business Partner
- Aruba Certified Switching Professional
- Aruba Certified Switching Associate
- Aruba Products and Solutions Sales Professional

CISCO

- Cisco Certified Network Professional (CCNP)
- Cisco Certified Network Associate (CCNA)

- Fortinet Partner for 15+ years with certified Senior Consultants
- Cisco Partner for 20+ years with certified Senior Consultants

THE PROGRAM

We monitor, manage and maintain your network, so your team can focus on the business.

Layer8 takes on administration, monitoring and alerting, policy management, hardware deployment and firmware upgrades for your firewall and network infrastructure.

24×7×365
Real-time monitoring & alerting

1-Hour
Response time SLA

100% U.S.
Based Network Operations Center

Since 2002
Building secure networks

PLATFORMS WE MANAGE

Three leading platforms. One U.S. based NOC.

Fortinet

- FortiGate next-gen firewalls
- Secure SD-WAN
- FortiSwitch & FortiAP

Cisco Meraki

- MX security & SD-WAN
- MS switching
- MR wireless, cloud-managed

HPE Aruba Networking

- CX switching
- Aruba wireless
- Central cloud management

Hardware can be **client-owned or Layer8-provided** — we manage what you have, or supply what you need.
Customized plans available.

WHAT'S INCLUDED

Always watching, always protecting.

24×7×365 Monitoring

- Real-time device health monitoring & status
- Proactive infrastructure monitoring with alerting
- 100% U.S.-based NOC for monitoring, alerting & ticketing

Threat Protection

- Always-on malware protection
- Threat updates from global feeds
- Log collection, analysis & alerting for security events

Firewall & Policy Management

- Best-practice management by our security team
- Expert advice on proposed changes
- Automated config backup & archiving

Maintain what matters. Report what matters. Fit what matters..

Firmware & Lifecycle

- Quarterly firmware review cycles
- Immediate review for critical vulnerabilities
- Hardware deployment handled for you

Response & Reporting

- 1-hour response time SLA
- Automated weekly health reports
- Ticketing & status through our NOC

Add-ons & Custom Plans

- SD-WAN add-on on existing Fortinet hardware
- Optional application & LAN infrastructure monitoring
- Custom plans built to fit

WHAT'S INCLUDED

All the coverage, without the overhead.

Availability & Performance

- CPU, memory, bandwidth and app metrics via ICMP, SNMP, WMI, HTTP/S and more.

Alerts Without the Noise

- SNMP traps, Syslog and Windows Events filtered to actionable events only.

Calls & Tickets

- Automated alerts plus NOC phone calls, tracked in integrated trouble tickets.

Tier-1 Remediation

- Optional runbook response: carrier tickets, reboots, app restarts.

Multi-tenant & White-label

- Restricted customer logins and a portal branded with your logo.

Reporting & Site Maps

- Standard, ad-hoc and custom SLA reports, plus a live map of every site.

WHY OUTSOURCE

<1 hour
to install

2–3 weeks
to full operation, configured for you

$0
CapEx, user or upgrade fees

20 metrics
included per monitored host

CUSTOMIZED INFRASTRUCTURE MONITORING WITH PRTG

Focused monitoring.
Flexible coverage that fits your environment, and your budget.

We use Paessler PRTG to watch your environment from our NOC, scoped to fit.
Monitor what matters most, expand when you need to, and avoid paying for what you don't.

PRTG Network Monitor

Network Devices

Routers, switches, firewalls and Wi-Fi access points: traffic load, packet loss, latency and port status.

Network Traffic

Bandwidth usage and flow analysis using NetFlow, sFlow and jFlow.

Hardware Health

Physical conditions: server temperature, UPS power draw, humidity and fan speeds.

THE TEAM BEHIND THE NOC

Backed by our Senior Network Engineer consulting team.

The engineers supporting our MSSP bring significant experience in:

- **Data & information security**
- **Infrastructure design**
- **Infrastructure management**
- **Lifecycle management**
- **Compliance & Maintenance**
- **Project management**

Led by senior technical principals, each with over 20 years of IT experience.

layer8 CONSULTING

We manage the technology.
You grow the business.

Custom plans available. Talk to us about your Fortinet, Cisco Merak, Cisco IOS/NX-OS or HPE Aruba environment.

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